



IDES Alton Office Will Move to East Alton

June 25 2010 2:30 PM

The local service office for the Illinois Department of Employment Security will move from Alton to East Alton and continue to share space with the Madison County Employment and Training Department. The new space offers improved access to public transportation and is better suited to customer needs. The new office at 612 West St. Louis Avenue will open on June 28. Services will not be interrupted. As a service to customers, the current telephone number of (618) 466-8221 will be kept open until July 1. The new office telephone number is (618) 259-9500. The move will occur over the weekend to ensure services will not be interrupted. Regular business hours will continue to be 8:30 a.m.-5 p.m., Monday through Friday. The IDES office supports economic stability by administering unemployment benefits, collecting business contributions to fund those benefits, coordinating with employers with qualified job seekers, and providing economic development assistance, career planning and economic development. All services currently provided at the Alton office, including applying for unemployment insurance and

certifying for those benefits, and switching payment method to direct deposit, also are available at www.ides.state.il.us

Customers are strongly encouraged to enroll in the direct deposit program rather than receive benefits on a debit card because they already know the rules governing their existing debit card. There are no fees associated with the debit card when used in any of the 5,000 Illinois banks that accept Visa. Free transactions are also available at point-of-service counters that accept Visa.