



# Boil Order Lifted for Customers in Godfrey, Grafton, Elsah and Chautauqua

September 21 2023 9:40 AM



**GODFREY** - Illinois American Water announced the boil order that was issued for Godfrey, Grafton, Elsah, Chautauqua and Jersey County Rural Water Company (sale for resale) has been lifted.

Impacted customers received a call from Illinois American Water on Wednesday, Sept. 20 to notify them.

Terry Mackin, who handles external communications for Illinois American, explained why the boil order was necessary on Tuesday, Sept. 19.

"A boil water order issued in accordance with Illinois Environmental Protection Agency (EPA) regulations. Anytime water pressure drops below 20 pounds per square inch (PSI) in any part of a community's distribution system, a boil water order must be issued," Macklin said.

*About Illinois American Water - Illinois American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing*

*high-quality and reliable water and/or wastewater services to approximately 1.3 million people. American Water also operates a customer service center in Alton and a quality control and research laboratory in Belleville.*