



# Express Employment Professionals Nabs ClearlyRated's 2021 Service Excellence Awards

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The Edwardsville Express Employment Professionals office announced today they have won Best of Staffing® Client and Talent Awards for providing superior service to their clients and candidates.

Express also received Best of Staffing Talent Diamond Award for providing superior service to candidates for at least five consecutive years.

In partnership with presenting sponsor CareerBuilder and gold sponsors Indeed and Talent.com, ClearlyRated's Best of Staffing® Award winners have proven to be industry leaders in service quality based entirely on ratings provided by their clients and candidates.

On average, clients of winning agencies are two times more likely to be completely satisfied and candidates who have been placed by winning agencies are twice as likely to be completely satisfied with the services provided compared to those working with non-winning agencies.

“It’s an honor to be one of the industry’s best in providing a service we feel so passionate about,” said franchisee Marc Voegele. “It speaks volumes of the team we are and the dedication we have to our associates and clients.”

Express received satisfaction scores of 9 or 10 out of 10 from 67.9% of their clients, significantly higher than the industry’s average of 38%. More than 68% of placed job candidates also gave Express a satisfaction score of 9 or 10 out of 10 compared to the industry average of 40%.

“After one of the most turbulent years in modern history, winners of the 2021 Best of Staffing award have proven their commitment to go above and beyond in support of their clients and placed talent,” said ClearlyRated's CEO and Founder, Eric Gregg.

"These service leaders have demonstrated their capacity to be agile, to be precise and to prioritize the client and talent experience above all else. It is my honor to celebrate and showcase the 2021 Best of Staffing winners alongside feedback from their actual clients and placed talent on ClearlyRated.com."

Express is committed to the vision of helping as many people as possible find good jobs by helping as many clients as possible find good people. With its international headquarters based in Oklahoma City, Oklahoma, Express has more than 830 franchises in the U.S., Canada, South Africa, Australia and New Zealand.

The Edwardsville Express Employment Professionals franchise began operation in 2014 and serves the Madison County and surrounding areas with workforce retention and staffing of employees in a variety of fields, including administrative, industrial, technical, skilled trades, sales and marketing.

If you’re currently looking for employment, please apply online: [www.expresspros.com/edwardsvilleil](http://www.expresspros.com/edwardsvilleil) or email resumes to: [jobs.edwardsvilleil@expresspros.com](mailto:jobs.edwardsvilleil@expresspros.com).

If you're a business looking for workforce solutions, please reach out to Express Employment's Business Developer, Ashleigh Teasley: [ashleigh.teasley@expresspros.com](mailto:ashleigh.teasley@expresspros.com).