

# Centerstone Continues Life-Changing Work during Coronavirus Pandemic

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**WEST FRANKFORT** — Centerstone, a national leader in behavioral health care, has instructed most of its staff of thousands of therapists, counselors and other professionals to provide services to clients and communities through virtual care – the use of video and telephone – during this Coronavirus pandemic.

“We are going to use all of the technology at our disposal – including telehealth, video and telephone services -- to ensure that everyone we serve gets the best access to the best care,” said David Guth, Centerstone CEO. “Centerstone’s mission is delivering care that changes people’s lives, and we take that very seriously.”

Current and new clients in Illinois are encouraged to call 1-855-608-3560 to schedule an appointment. At that time, they can request an in-person session or one delivered via telephone or video.

“In recent days, we have added resources so that we can provide care in the safest and most successful way possible,” Guth said. “We will provide most outpatient services virtually – through telephone and tele-video whenever possible – for our clients’ benefit and in consideration of their health and safety.”

While most Centerstone residential, inpatient and outpatient facilities remain fully operational and open, Centerstone’s Crisis Stabilization Unit, 403 Municipal Drive in Carterville, has suspended services until further notice and Centerstone’s Marion location at 1307 West Main will not admit clients in person; instead, the Marion staff will be treating clients virtually.

“We are very concerned for the safety of our clients and our staff, so we have limited clinic hours at many of our outpatient facilities,” said John Markley, Centerstone Regional CEO.

At Centerstone outpatient facilities, the following precautions have been implemented:

- Screening clients, staff and vendors by asking questions about health and recent travel
- Conducting the same screenings during client phone intake interviews
- Increasing the frequency of facility sanitization and posting additional information about handwashing and virus symptoms
- Increasing the amount of hand sanitizer and cleaning supplies available in-house and encouraging increased hygiene protocols, including handwashing
- Prohibiting all visitors until further notice

“We know that the work that we do provides life-changing and life-saving care to people who are in crisis,” Guth said. “During this challenging time and for all of the days ahead, Centerstone is here to help.”

Illinois Centerstone locations:

- Outpatient services:
  - o 2615 W. Edwards, Alton
  - o 2311 S. Illinois Avenue, Carbondale

- o 403 Municipal Drive, Carterville
- o 202 South Bentley, Marion
- o 1307 W. Main, Marion (clients only seen via telehealth/telephone)
- o 902 W. Main, West Frankfort
  - Administration:
- o 200 North Emerald Lane, Carbondale
  - Fellowship House Campus:
- o 800 N. Main, Anna
  - Medication Assisted Treatment:
- o 2615 W. Edwards, Alton
- o 202 South Bentley, Marion
  - Crisis Stabilization Unit:
- o 403 Municipal Drive, Carterville (operations suspended until further notice)

## **About Centerstone**

[Centerstone](#) is a not-for-profit health care organization dedicated to delivering care that changes people's lives. We provide mental health and substance abuse treatment, education and support to communities in Florida, Georgia, Illinois, Indiana, Kentucky, and Tennessee and additionally offer individuals with intellectual and developmental disabilities life skills development, employment and housing services. Nationally, we have specialized programs for service members, veterans and their loved ones, and develop employee assistance programs for businesses of all sizes. Centerstone's Research Institute improves behavioral health care through research and technology, and Centerstone's Foundation secures philanthropic resources to support our work.