



Jimmy John's announces it has directed all locations to stop serving sprouts as precautionary measure

January 19 2018 10:39 PM

CHAMPAIGN, IL – Jimmy John's today announced it has directed all locations chain-wide to temporarily stop serving sprouts as a precautionary measure while it investigates seven consumer complaints in Illinois and Wisconsin.

Jimmy John's made the decision after an investigation in the last 24-hours indicated that sprouts purchased from two growers in Minnesota, originating from two common seed sub-lots, could be linked to seven food safety complaints received over a one-week period in December in Illinois and Wisconsin.

"Food safety and the welfare of our customers are our top priorities and not negotiable in our business," said James North, President and CEO. "We have been working closely with the Departments of Health in Illinois and Wisconsin, as well as their federal counterparts, as they investigate the claims. While the results of the investigation are not conclusive and we are still gathering more information, we have voluntarily directed all franchisees to remove sprouts as a precautionary measure from all supply and distribution."

North added, "Customers can have complete confidence that all of our ingredients are of the quality they have come to know and expect from our brand."