



How to update your email password

by Mike Hall, Software Engineer
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To change your email password please follow the steps below:

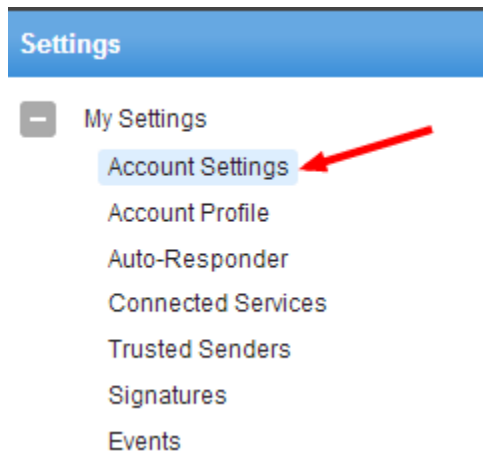
1. Click this link to open the webmail: <https://mail.riverbender.com>
2. Enter your full email address and current password. If you do not know your password you can call support at 618-465-9850 x 240

A screenshot of the SmarterMail login interface. It features a blue header bar with the text "Login to SmarterMail". Below this, there are two input fields: "Email Address (e.g., user@example.com)" and "Password". A checkbox labeled "Remember me" is positioned below the password field. At the bottom left, there is a dropdown menu labeled "Use Browser Language" with a downward arrow. At the bottom right, there is a "Login" button. Below the login form, there is a link that says "Switch to the mobile interface".

3. Once you are logged in click on 'Settings'



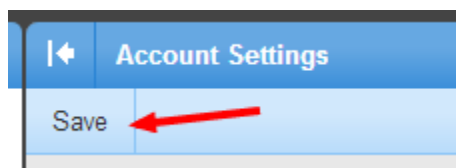
4. Under 'My Settings' click on 'Account Settings'



5. Enter your new password compliant password

Username	<input type="text"/>	
New Password	<input type="password"/>	Enter your new compliant password
Confirm Password	<input type="password"/>	Confirm the new password

6. Click the 'Save' button to set your new password.



Your new password is now set on the server. Your devices will now prompt you for your new password. Enter the new password on outlook or your mobile device.

[If you would like to learn how to add the email to outlook or any device click here.](#)

If you have any questions or problems creating a password or don't know your current password please contact support at 618-465-9850 x 240.